

OFFICE OF THE LEGISLATIVE SECRETARY
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MAR 06 1996

The Honorable Don Parkinson Speaker Twenty-Third Guam Legislature 424 West O'Brien Drive Julale Center - Suite 222 Agana, Guam 96910 COFICE OF THE SPEAKER

Let 3/6/26

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RESIDENTE DECRETARY

Dear Speaker Parkinson:

Enclosed please find a copy of Substitute Bill No. 325 (LS), "AN ACT TO ADD A NEW SUBSECTION (C) TO §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) TO §84102; TO AMEND SUBSECTION (A) OF §84105; TO REPEAL AND REENACT §84107; TO AMEND §84108; TO AMEND SUBSECTION (B) OF §84109; TO ADD A NEW SUBSECTION (C) TO §84109; TO AMEND §84118; AND TO ADD NEW §§84120 AND 84121, ALL OF TITLE 10, GUAM CODE ANNOTATED, RELATIVE TO ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM, AND TO TRANSFERRING POSITIONS, PERSONNEL, PROGRAM, PROPERTY, AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT", which I have signed into law today as Public Law No. 23-77.

There are several technical corrections which should be noted on the pages and lines of the bill, as indicated below:

- 1. Page 1, bill title: references to (C), (M), (N), (O), (P), (Q), (A), (B), and (C) should read (c), (m), (n), (o), (p), (q), (a), (b), and (c).
- 2. Page 2, line 6: "P. L. 17-78 §72105" should be deleted and replaced by "§72105 of Title 10, Guam Code Annotated".

- 3. Page 3, line 14: "Medical Director" should read "EMS Medical Director", as provided in the definition on Page 3, lines 8-10.
- 4. Page 6, lines 14-17: The statement: "It is the intent of the Legislature all programs, positions and personnel, property, appropriations which are currently under the direction of the Civil Defense to the Guam Fire Department" cannot be taken literally, else the Office of Civil Defense would be eliminated. This statement must pertain only to the programs, positions and personnel, property, and appropriations for the operations o f the Guam Emergency 911 Telephone Communications System.

Very truly yours,

Madeleine Z. Børdallo

Acting Governor of Guam

Attachment

231022

TWENTY-THIRD GUAM LEGISLATURE 1996 (SECOND) Regular Session

This is to certify that Substitute Bill No. 325 (LS), "AN ACT TO ADD A NEW SUBSECTION (C) to §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) TO §84102; TO AMEND SUBSECTION (A) OF §84105; TO REPEAL AND REENACT §84107; TO AMEND §84108; TO AMEND SUBSECTION (B) OF §84109; TO ADD A NEW SUBSECTION (C) TO §84109; TO AMEND §84118; AND TO ADD NEW §84120 AND 84121, ALL OF TITLE 10, GUAM CODE ANNOTATED, RELATIVE TO ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM, AND TO TRANSFERRING POSITIONS, PERSONNEL, PROGRAM, PROPERTY, AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT," was on the 22nd day of February, 1996, duly and regularly passed.

	DIA
	D. PARKINSON Speaker
Attested:	•
JUDITH WON PAT-BORJA Senator and Legislative Secretary	
This Act was received by the Governor this o'clockM.	23 day of Frebruay , 1996, at
	- Anreff
	Assistant Staff Officer Governor's Office
APPROVED:	dovernor o cinec
MADELEINE Z. BORDALLO Acting Governor of Guam	
Date: March 6, 1996	
Public Law No. 23–77	

TWENTY-THIRD GUAM LEGISLATURE 1995 (FIRST) Regular Session

Bill No. 325 (LS)
As substituted by the Committee on Judiciary, Criminal Justice and Environmental Affairs and further substituted on the floor

Introduced by:

L. Leon Guerrero

M. C. Charfauros

V. C. Pangelinan

T. S. Nelson

T. C. Ada

J. P. Aguon

E. Barrett-Anderson

A. C. Blaz

J. M. S. Brown

F. P. Camacho

H. A. Cristobal

M. Forbes

A. C. Lamorena V

C. Leon Guerrero

S. L. Orsini

D. Parkinson

J. T. San Agustin

A. L. G. Santos

F. E. Santos

A. R. Unpingco

J. Won Pat-Borja

AN ACT TO ADD A NEW SUBSECTION (C) to §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) TO §84102; TO AMEND SUBSECTION (A) OF §84105; TO REPEAL AND REENACT §84107; TO AMEND §84108; TO AMEND SUBSECTION (B) OF §84109; TO ADD A NEW SUBSECTION (C) TO §84109; TO AMEND §84118; AND TO ADD NEW §§84120 AND 84121, ALL OF TITLE 10, GUAM CODE ANNOTATED, RELATIVE TO

ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM, AND TO TRANSFERRING POSITIONS, PERSONNEL, PROGRAM, PROPERTY, AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT.

BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM:

Section 1. A new subsection (c) is hereby added to §84101 of Title 10, Guam Code Annotated, to read as follows:

"(c) It is the intent of the Legislature to assure the island community that prompt, efficient and effective emergency medical services will be provided as mandated by P. L. 17-78 §72105 which states that the Guam Fire Department shall have the authority and responsibility of operating an emergency medical and rescue services system. Therefore, the Legislature recognizes the Guam Fire Department in its role as the designated central agency for the overall operation of the island's 911 emergency medical services system. Furthermore, the Legislature finds that in order for the Guam Fire Department to provide prompt, efficient and effective quality emergency medical care, coordination between EMS agencies and the EMS commission is a key element in a functioning EMS System."

Section 2. New subsections (m), (n), (o), (p), and (q) are hereby added to \$84102 of Title 10, Guam Code Annotated, to read as follows:

"(m) 'Emergency' means any actual or self-perceived event 1 which threatens life, limb, or well-being of an individual in such a 2 3 manner that immediate medical or public safety care is needed. (n) 'Emergency Medical Services (EMS) System' means a 4 5 collective system which provides the coordination and arrangement of personnel, facilities, regulations, and equipment for the expedient 6 delivery of efficient and effective quality emergency medical care. 7 8 (o) 'EMS Medical Director' means a Guam licensed physician 9 who provides overall medical direction for the island wide Emergency Medical Services System. 10 (p) 'Commercial Ambulance Service' means a non-11 12 governmental ambulance service. 13 (q) 'Treatment Protocol' means written guidelines approved by the Medical Director providing pre-hospital personnel with a 14 15 standardized approach to commonly encountered patient problems, 16 thus ensuring consistent care." 17 Section 3. Subsection (a) of §84105 of Title 10, Guam Code Annotated, 18 is hereby amended to read as follows: 19 "(a) Implement emergency medical services regulations and 20 standards." Section 4. §84107 of Title 10, Guam Code Annotated, is hereby repealed 21 22 and reenacted to read as follows: 23 "§84107. Purpose. The Commission: (a) Shall adopt and promulgate Rules and Regulations for the 24 25 operation and implementation of the EMS System, the administration of the Commission, and the standards for 26

certification and recertification of emergency medical services

27

1	facilities,	personnel, equipment, supplies and communications			
2	facilities a	and locations engaged in providing emergency medical			
3	services under this Chapter, in accordance with the Administrative				
4	Adjudicati	ion Law.			
5	(b) S	shall make and from time to time may alter such rules as it			
6	deems nec	cessary for the conduct of its business and for the execution			
7	and enforc	cement of the provisions of this Chapter.			
8	(c) N	May participate in the selection of the EMS Administrator			
9	and EMS	office staff."			
10	Section 5.	$\S 84108$ of Title 10, Guam Code Annotated, is hereby amended			
11	to read as follow	vs:			
12	"§84	108. Composition. The Commission shall be composed of			
13	fourteen (2	14) members appointed by the Governor who shall serve at			
14	his pleasu	re. One (1) member shall be selected by the Governor from			
15	each of the	e following organizations or groups:			
16	(1)	Guam Fire Department;			
17	(2)	Guam Memorial Hospital;			
18	(3)	Guam Community College;			
19	(4)	Department of Public Works;			
20	(5)	Department of Public Health and Social Services;			
21	(6)	Civil Defense;			
22	(7)	Guam Telephone Authority;			
23	(8)	Guam Police Department;			
24	(9)	Physicians possessing unlimited license to practice			
25	medicine v	within the territory of Guam;			
26	(10)	Certified Emergency Nurses licensed to practice within			
27	the territor	ry of Guam; and			

1	(11) Emergency Medical Technician (EMT), EMT-
2	Intermediate, or Paramedic certified/licensed to practice within the
3	territory of Guam.
4	Two (2) additional Commission members shall be selected from
5	the public-at-large who are not directly related to providing
6	emergency medical services. The final commission member shall be
7	the Administrator of the Administrative Office. Appropriate U. S.
8	Navy and Air Force authorities shall be requested to designate one
9	(1) representative each to serve on the Commission in a non-voting
10	capacity."
11	Section 6. Subsection (b) of §84109 of Title 10, Guam Code Annotated, is
12	hereby amended to read as follows:
13	"(b) Quorum. A majority of the members appointed plus one
14	shall constitute a quorum for the transaction of business."
15	Section 7. A new Subsection (c) is hereby added to §84109 of Title 10,
16	Guam Code Annotated, to read as follows:
17	"(c) Good Faith Immunity. No member of the EMS
18	Commission shall be liable in any civil action for damages for any act
19	done or omitted in good faith in performing the functions of the
20	office."
21	Section 8. §84118 of Title 10, Guam Code Annotated, is hereby amended
22	to read as follows:
23	"§84118. Rules and Regulations. Notwithstanding any laws,
24	rules and regulations to the contrary, all emergency medical services
25	shall be provided in accordance with regulations adopted by the
26	Commission."

Section 9. A new §84120 is hereby added to Title 10, Guam Code Annotated, to read as follows:

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"§84120. EMS Medical Director: Required Qualifications.

The EMS Medical Director shall be a Guam licensed Physician with training and experience in Emergency Medicine."

Section 10. A new §84121 is hereby added to Title 10, Guam Code Annotated, to read as follows:

"§84121. (a) Short Title. This section shall be known and cited as the 'Guam Emergency 911 Telephone Communications System'."

(b) Legislative Intent. The Legislature finds that there is no single governmental agency designated with the authority to establish, administer, and maintain the existing emergency "911" telephone communication system that is presently stationed at Civil Defense. It is the intent of the Legislature to transfer all programs, positions and personnel, property, and appropriations which are currently under the direction of Civil Defense to the Guam Fire Department. The Legislature finds that the emergency "911" system has not been effectively and efficiently operational due to lack of personnel, funding, supplies and equipment, and above all, coordinated efforts. The Legislature finds that a full-time EMS Administrator, administrative support staff, a part-time EMS Medical Director and funding for personnel, training, and communications equipment are critically needed in order to establish a full fledged Emergency "911" telephone communication system. Such a system will provide the citizens of Guam with rapid and direct access to agencies with the intent of reducing the response

time to situations requiring law enforcement, fire, medical, rescue, and other emergency services.

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The Legislature further finds that Public Law 21-61 appropriated a portion of \$1,343,160.00 to the Department of Public Works for the procurement of an emergency "911" communications system for all public safety and emergency response agencies. In 1992, under the former Governor Joseph Ada's administration, a memorandum was executed by the Governor for Civil Defense to oversee the then newly installed emergency "911" system. This directive was to provide administrative supervision for the uniformed operators assigned from the Guam Police and the Guam Fire Department. The assignment of the police and fire personnel was supposedly a temporary agreement until training and recruitment of permanent civilian operators was completed. As of this date, no formal training has been made to handle the emergency 911 calls. Police Officers and GFD firefighter personnel continue to be temporarily assigned as emergency 911 operators on a rotational basis. The Legislature finds that there is a critical need for unified direction and administration to resolve the current fragmented, referral type service, for training of the Emergency 911 calltakers with EMT background, and a need for funding to include training, additional personnel, and additional emergency 911 communications equipment.

(c) **Designation of the Guam Fire Department**. The Legislature finds that the Guam Fire Department is the agency best suited to administer a full-fledged operational emergency 911 telephone communication system in the shortest time possible. The Legislature

therefore establishes and designates the Guam Fire Department as the lead agency with the authority and responsibility to administer and operate the emergency 911 telephone communication system with the approval of the EMS Commission.

- (d) 'Emergency 911 Telephone Communications System' means the telephone communications system specifically designated for handling the emergency, medical, rescue, and public safety telephone communications needs of Guam.
- (e) 'Emergency 911 Telephone Dispatcher' is an individual trained in emergency Medical Dispatching and Telecommunications whose primary responsibility is to receive, prioritize and dispatch emergency medical, rescue and public safety personnel; and interrogate and provide pre-arrival instructions to callers.

Section 11. There is hereby created within the Guam Fire Department a new division called the "911 Division". Guam Fire Department is required to submit a staffing pattern detailing the number of positions and salaries, supplies, and equipment needed to operate this division with the submission of its FY97 budget.

Section 12. The Office of the Governor shall conduct immediately a study to determine the feasibility and expense or savings possible with the privatization of the 911 System. The results of the study shall be submitted to the Speaker of the Legislature no later than 6 months from the enactment of this Act.

Section 13. This Act shall be effective on October 1, 1996. Pending said effective date of this Act, Civil Defense and the Guam Fire Department shall continue to operate the "911" System.

TWENTY-THIRD GUAM LEGISLATURE 1996 (SECOND) Regular Session

	2/33/2/	NE TO
Date:	0/04/76	3

VOTING SHEET

Bill No	<i>325</i>		
Resolution	No		
Question:	****		

<u>NAME</u>	YEAS	NAYS	NOT VOTING/ ABSTAINED	ABSENT/ OUT DURING ROLL CALL
ADA, Thomas C.	W			
AGUON, John P.	V			
BARRETT-ANDERSON, Elizabeth	V			
BLAZ, Anthony C.	V			
BROWN, Joanne S.	V			
CAMACHO, Felix P.				
CHARFAUROS, Mark C				
CRISTOBAL, Hope A.	<u></u>			
FORBES, MARK				
LAMORENA, Alberto C., V	V			
LEON GUERRERO, Carlotta	~			
LEON GUERRERO, Lou	سسا			
NELSON, Ted S.	V			
ORSINI, Sonny L.	W.			
PANGELINAN, Vicente C				
PARKINSON, Don	V			
SAN AGUSTIN, Joe T.	اسما			
SANTOS, Angel L. G.	~			
SANTOS, Francis E.	W			
UNPINGCO, Antonio R.	-			
WONPAT-BORJA, Judith				

UNPINGCO, Antonio R.			
WONPAT-BORJA, Judith			
TOTAL	21		
CERTIFIED TRUE AND CORRECT:			
Recording Secretary	_		

Fipt 33.11

Senaor Mark C. Charaguros

Chairman

Committee on Judiciary, Criminal Justice and Environmental Affairs Twenty-Third Guam Legislature

Ada's Commercial & Professional Center 138 East Marine Drive, Suite 101C-Annex Agana, Guam 96910 Tel.: (671) 472-3342/3/5 Fax: (671) 472-3440

Email: markc@kuentos.guam.net

November 3, 1995

SPEAKER DON PARKINSON Twenty-Third Guam Legislature 155 Hesler St. Agana, Guam 96910

Dear Mr. Speaker:

The Committee on Judiciary, Criminal Justice and Environmental Affairs to which was referred **Bill No. 325**, wishes to report back to the Legislature with its recommendation to pass **Bill No. 325**, **As amended by the Committee** - "AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (c) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT."

The voting record is as follows:

TO PASS	<u>11</u>
NOT TO PASS	_0
ABSTAIN	_0
TO PLACE IN INACTIVE FILE	0

Copies of the Committee Report and other pertinent documents are attached.

Your attention to this matter is greatly appreciated.

Attachments

MARK C. CHARFAUROS



Chairman

Committee on Judiciary, Criminal Justice and Environmental Affairs Twenty-Third Guam Legislature

Tel.: (671) 472-3342/3/5

Fax: (671) 472-3440

October 17, 1995

MARK C. CHARFAUROS

MEMORANDUM

TO:

Members

FROM:

Chairman

SUBJECT: Committee Report - **Bill No. 325** as amended by the Committee -"AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (c) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT."

Transmitted herewith for your information and action is the Committee on Judiciary, Criminal Justice and Environmental Affairs' Report on the subject Bill.

The narrative report is accompanied by the following:

- 1. Original Bill 325; Bill 325, as amended by the Committee
- 2. Committee Voting Sheet;
- 3. Testimony and Sign-in Sheet
- 4. Public Hearing Notice.

Should you have any questions on the narrative report or the accompanying documents, I would be most happy to answer any of them.

Please take the appropriate action on the attached voting sheet and return the documents to my office for transmittal to the other members.

Your attention and cooperation in this matter is greatly appreciated.

Attachments.

COMMITTICON JUDICIARY, CRIMINAL JISTICE AND ENVIRONMENTAL AFFAIRS 23rd Guam Legislature VOTING RECORD

Bill No. 325 as amended by the Committee -"AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (c) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM

FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT." TO NOT TO **INACTIVE PASS PASS ABSTAIN FILE** JUDITH WONPAT-BORJA, Vice-Chairperson THOMAS C. ADA, Member ELIZABETH BARRETT-ANDERSON, Member JOANNE BROWN, Member A. TONY LAMORENA, Member LOU LEON GUERB O, Member TED S. NELSON, Member PANGELINAN, Member ANGEL L.G. SANTOS, Member

DON PARKINSON, Ex-Officio Member

COMMITTEE ON JUDICIARY, CRIMINAL JUSTICE AND ENVIRONMENTAL AFFAIRS

Twenty-Third Guam Legislature

COMMITTEE REPORT

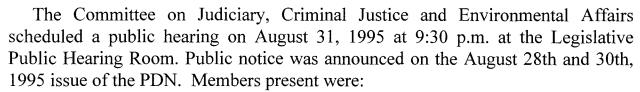
on

Bill No. 325

"AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (c) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT."

AUGUST 31, 1995

I. OVERVIEW



Senator Mark C. Charfauros, Chairman

Senator Ben Pangelinan

Senator Ted Nelson

Senator Judith WonPat-Borja

Senator Hope Cristobal

Senator Angel L.G. Santos

Senator Tom Ada

Senator Lou Leon Guerrero

Senator Alberto Lamorena

Appearing before the Committee to testify on the bill were:

Gil Reyes, Acting Fire Chief, Guam Fire Department, written; attached.

Thomas Tedtaotao, Fire Captain, Guam Fire Department, written; attached.

Joseph Mendiola, Guam Health Planning and Development Agency, written; attached.

II. SUMMARY OF TOTIMONY

Mr. Gil Reyes, Acting Fire Chief, testified in support of Bill 325. The Guam Fire Department has numerous personnel who have worked on the equipment and know and understand the functions of the system. As an emergency response department, the Guam Fire Department knows the value of an effective 911 system.; written; attached.

Mr. Thomas Tedtaotao, Fire Captain and Officer-in-Charge of the Communication Section, testified in support of Bill 325; written; **attached.**

Mr. Joseph Mendiola, Guam Health Planning and Development Agency, written; attached.

III. FINDING AND RECOMMENDATION

The Committee finds that Bill 325 is essential because the Guam Fire Department, as mandated by Public Law 17-78 has the power and responsibility of maintaining an emergency medical and rescue services system. The Committee finds that the Guam Fire Department must have the needed resources to effectuate this mandate.

The Committee finds that in order for the Guam Fire Department to provide prompt, efficient, and effective quality emergency medical care, effective and expedient communication between prehospital care providers and hospitals or urgent care centers and the safe handling and transportation of the sick and injured are key elements of an emergency medical services system.

The Committee finds that there are no governmental agencies designated with the authority to establish, administer, and maintain the existing emergency "911" telephone communication system that is presently stationed at Civil Defense.

The Committee finds that the emergency "911" system has not been effectively and efficiently operational due to lack of personnel, funding, supplies and equipment, and above all, coordinated efforts. The Committee finds that a full-time EMS administrator, administrative support staff, a part-time EMS Medical Director and funding for personnel, training, and communications equipment are critically needed in order to establish a full fledged Emergency "911" telephone communication system which will provide the citizens of Guam with rapid and direct access to agencies with the intent of reducing the response time to situations requiring law enforcement, fire, medical, rescue, and other emergency services.

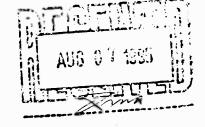
Furthermore, the Committee finds that there is a critical need for unified direction and administration to resolve the current fragmented, referral type service, for a training of the Emergency 911 calltakers with EMS background, and a need for funding to include training, additional personnel, and additional emergency 911 communications equipment.

Accordingly, the Committee on Judiciary, Criminal Justice and Environmental Affairs, to which was referred **Bill No. 325**, does hereby submit its findings and recommendation to the Twenty-Third Guam Legislature **TO DO PASS Bill No. 325** as amended by the Committee on Judiciary, Criminal Justice and Environmental Affairs, "AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (c) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT."

COMMITTEE ON RULES



Twenty-Third Guam Legislature 155 Hesler St., Agana, Guam 96910



August 7, 1995

MEMORANDUM

TO:

Chairman,

Committee on Judiciary, Criminal Justice

and Environmental Affairs

FROM:

Chairman, Committee on Rules

SUBJECT:

Referral - Bill No. 325

The above Bill is referred to your Committee as the principal committee. Please note that the referral is subject to ratification by the Committee on Rules at its next meeting. It is recommended you schedule a public hearing at your earliest convenience.

Attachment:

TWENTY-THIRD GUAM LEGISLATURE 1995 Regular Session

Bill No. <u>32</u>3

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M. C. Charfauros

AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (C) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT.

BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM:

Section 1. A new subsection (c) of §84101 of Title 10 Guam Code

Annotated, is hereby added to read:

4 "(c) It is the intent of the Legislature to assure the island community

that prompt, efficient and effective emergency medical services will be

6 provided as mandated by PL17-78 §72105 which states that the Guam Fire

7 Department shall have the power and responsibility of maintaining an

emergency medical and rescue services system. Therefore, the legislature

9 supports the Guam Fire Department in its role as the designated central

agency for the overall operation of the island's emergency medical services

system. Furthermore, the Legislature finds that in order for the Guam Fire

Department to provide prompt, efficient and effective quality emergency

medical care, effective and expedient communication between prehospital

14 care providers and hospitals or urgent care centers and the safe handling and

1 5	transportation of the sick and injured are key elements of an emergency
16	medical services system."
17	Section 2. The following new subsections (m), (n), (o), (p), and (q), are
18	hereby added to §84102, to read:
19	(m) "Emergency" means any actual or self-perceived event which
20	threatens life, limb, or well-being of an individual in such a manner that a
2 1	need for immediate medical care is needed.
22	(n) "Emergency Medical Services (EMS) System" means a collective
23	system which provides the coordination and arrangement of personnel,
2 4	facilities, regulations, and equipment for the expedient delivery of efficient
25	and effective quality emergency medical care.
26	(o) "EMS Medical Director" means a licensed physician who directs and
2 7	supervises the emergency medical services provided by the basic and the
28	advanced emergency medical techinicians.
29	(p) "Commercial Ambulance Service" means an ambulance service
30	which primarily operates for profit.
3 1	(q) "Protocol" means the written statements, representing a consensus
3 2	of the EMS Medical Director and EMS Administrator, specifying the
3 3	conditions under which some form of emergency medical care is to be give by
3 4	emergency medical services personnel.
3 5	Section 3. A new §84118 of Title 10 Guam Code Annotated is hereby
3 6	added to read:
3 7	(a) Short Title. This section shall be known and cited as the "Guam
3 8	Emergency 911 Telephone Communications System" Act.
3 9	(b) Legislative Intent. The Legislature finds that there is no single
40	governmental agency designated with the authority to establish, administer,
4 1	and maintain the existing emergency "911" telephone communication system

that is presently stationed at Civil Defense. It is the intent of the Legislature 42 43 to transfer all programs, positions and personnel, property, and appropriations which are currently under the Direction of Civil Defense to 44 45 the Guam Fire Department. The Legislature finds that the emergency "911" 46 system has not been effectively and efficiently operational due to lack of 47 personnel, funding, supplies and equipment, and above all, coordinated 48 efforts. The Legislature finds that a full-time EMS Administrator, 49 administrative support staff, a part-time EMS Medical Director and funding 50 for personnel, training, and communications equipment are critically needed 5 1 in order to establish a full fledged Emergency "911" telephone 52 communication system. which will provide the citizens of Guam with rapid 53 and direct access to agencies with the intent of reducing the response time to 5 4 situations requiring law enforcement, fire, medical, rescue, and other 5 5 emergency services. 56 The Legislature further finds that Public Law 21-61 appropriated a 57 portion of \$1,343,160.00 to the Department of Public Works for the 58 procurement of an emergency "911" communications system for all public 59 safety and emergency response agencies. In 1992, under the former Governor 60 Joseph Ada's administration, a memorandum was executed by the Governor 61 for Civil Defense to oversee the then newly installed emergency "911" system. 62 This directive was to provide administrative supervision for the 63 uniformed operators assigned from the Guam Police and the Guam Fire 64 Department. The assignment of the police and fire personnel was supposedly 65 a temporary agreement until training and recruitment of permanent civilian 66 operators was completed. As of this date, no formal training has been made 67 to handle the emergency 911 calls. Police Officers and GFD firefighter 68 personnel continue to be temporarily assigned as emergency 911 operators on

a rotational basis. The Legislature finds that there is a critical need for unified 69 direction and administration to resolve the current fragmented, referral type 70 service, for training of the Emergency 911 calltakers with EMT background, 71 72 and a need for funding to include training, additional personnel, and 73 additional emergency 911 communications equipment. 74 (c) **Designation of the Guam Fire Department.** The Legislature finds 75 that the Guam Fire Department is the agency best suited to administer a full-76 fledged operational emergency 911 telephone communication system in the 77 shortest time possible. The Legislature therefore establishes and designates 78 the Guam Fire Department as the lead agency with the authority and 79 responsibilty to administer and operate the emergency 911 telephone 80 communication system. 8 1 (d) Transfer of Emergency 911 Telephone Communications System. 82 All positions, personnel, programs, properties, equipment, supplies, records, 83 files, books, federal funds and grants, and appropriations be transferred to the 84 Guam Fire Department. (e) **Effective Date.** All transfers shall be in effect 90 days after the 86 enactment of this act. (f) "Emergency 911 Telephone Communications System" means the telephone communications system specifically designated for handling the emergency medical and rescue telephone communications needs of Guam. (g) "Emergency 911 Telephone Dispatcher" is a trained and certified EMT whose primary responsibility is to receive, prioritize and dispatch emergency medical and rescue telephone calls. (h) "911" Fee. The Guam Fire Department may authorize a "911" fee to be paid by the local telephone exchange subscribers. Proceeds from the "911"

fee shall be used specifically for emergency "911" expenditures.

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96 (i) False "911" Calls. Whoever accesses the number "911" for the
97 purpose of making a false alarm or complaint or reporting false information
98 which could result in the emergency response of any safety, medical, fire,
99 rescue, and other emergency services is guilty of a misdemeanor of the first
100 degree, punishable as provided in §1.18 and §1.19 of Chapter 1 Title 9 Guam
101 Code Annotated.

\$...

TWENTY-THIRD GUAM LEGISLATURE 1995 Regular Session

Bill No. 325 as amended by the Committee on Judiciary, Criminal Justice and Environmental Affairs

Introduced by:

L. Leon Guerrero
M. C. Charfauros
v. c. Pangelinan

AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (C) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT.

BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM: Section 1. A new subsection (c) of §84101 of Title 10 Guam Code Annotated, is

hereby added to read:

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"(c) It is the intent of the Legislature to assure the island community that prompt, efficient and effective emergency medical services will be provided as mandated by PL17-78 §72105 which states that the Guam Fire Department shall have the power and responsibility of maintaining an emergency medical and rescue services system.

Therefore, the legislature supports the Guam Fire Department in its role as the designated central agency for the overall operation of the island's emergency medical services system. Furthermore, the Legislature finds that in order for the Guam Fire Department to provide prompt, efficient and effective quality emergency medical care, effective and expedient communication between prehospital care providers and hospitals or urgent care

36 (a) Be a certified EMS Physician; 37 (b) Assist and advise the EMS Administrator and the EMS Commission regarding EMS 38 regulations, standards, and other EMS related activities: 39 (c) Review and monitor curriculum instruction, training, and certification of EMT's and 40 other EMS personnel; 41 (d) Review, update and certify emergency medical services treatment protocols; 42 (e) Monitor and evaluate the overall effectiveness of the EMS system; 43 (f) Recommend plans that will increase the effectiveness of the emergency medical 44 services, facilities, personnel, equipment, supplies, ambulance and emergency 45 communication system. 46 **Section [3] 4.** A new $\S[84118]$ 84119 of Title 10 Guam Code Annotated is 47 hereby added to read: (a) **Short Title.** This section shall be known and cited as the "Guam Emergency 48 49 911 Telephone Communications System" [Act]. 50 (b) **Legislative Intent.** The Legislature finds that there is no single governmental agency designated with the authority to establish, administer, and maintain the existing 51 emergency "911" telephone communication system that is presently stationed at Civil 52 Defense. It is the intent of the Legislature to transfer all programs, positions and 53 personnel, property, and appropriations which are currently under the Direction of Civil 54 Defense to the Guam Fire Department. The Legislature finds that the emergency "911" 55 56 system has not been effectively and efficiently operational due to lack of personnel,

funding, supplies and equipment, and above all, coordinated efforts. The Legislature

finds that a full-time EMS Administrator, administrative support staff, a part-time EMS

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Medical Director and funding for personnel, training, and communications equipment are critically needed in order to establish a full fledged Emergency "911" telephone communication system. which will provide the citizens of Guam with rapid and direct access to agencies with the intent of reducing the response time to situations requiring law enforcement, fire, medical, rescue, and other emergency services.

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The Legislature further finds that Public Law 21-61 appropriated a portion of \$1,343,160.00 to the Department of Public Works for the procurement of an emergency "911" communications system for all public safety and emergency response agencies. In 1992, under the former Governor Joseph Ada's administration, a memorandum was executed by the Governor for Civil Defense to oversee the then newly installed emergency "911" system. This directive was to provide administrative supervision for the uniformed operators assigned from the Guam Police and the Guam Fire Department. The assignment of the police and fire personnel was supposedly a temporary agreement until training and recruitment of permanent civilian operators was completed. As of this date, no formal training has been made to handle the emergency 911 calls. Police Officers and GFD firefighter personnel continue to be temporarily assigned as emergency 911 operators on a rotational basis. The Legislature finds that there is a critical need for unified direction and administration to resolve the current fragmented, referral type service, for training of the Emergency 911 calltakers with EMT background, and a need for funding to include training, additional personnel, and additional emergency 911 communications equipment.

(c) **Designation of the Guam Fire Department.** The Legislature finds that the Guam Fire Department is the agency best suited to administer a full-fledged operational

emergency 911 telephone communication system in the shortest time possible. The Legislature therefore establishes and designates the Guam Fire Department as the lead agency with the authority and responsibilty to administer and operate the emergency 911 telephone communication system.

- (d) **Transfer of Emergency 911 Telephone Communications System.** All positions, personnel, programs, properties, equipment, supplies, records, files, books, federal funds and grants, and appropriations be transferred to the Guam Fire Department.
- (e) **Effective Date.** All transfers shall be in effect 90 days after the enactment of this act.
- (f) "Emergency 911 Telephone Communications System" means the telephone communications system specifically designated for handling the emergency medical and rescue telephone communications needs of Guam.
- (g) "Emergency 911 Telephone Dispatcher" is a trained and certified EMT whose primary responsibility is to receive, prioritize and dispatch emergency medical and rescue telephone calls.
- (h) "911" Fee. The Guam Fire Department may authorize a "911" fee to be paid by the local telephone exchange subscribers. Proceeds from the "911" fee shall be used specifically for emergency "911" expenditures.
- (i) **False "911" Calls.** Whoever accesses the number "911" for the purpose of making a false alarm or complaint or reporting false information which could result in the emergency response of any safety, medical, fire, rescue, and other emergency services is guilty of a misdemeanor of the first degree, punishable as provided in §1.18 and §1.19 of

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Sentor Mark C. Charturos

Chairman

Committee on Judiciary, Criminal Justice and Environmental Affairs Twenty-Third Guam Legislature

Ada's Commercial & Professional Center 138 East Marine Dr., Suite 101C-Annex Agana, Guam 96910

Tel: (671) 472-3342~3 Fax: (671) 472-3440

WITNESS SIGN-IN SHEET

Thursday, August 31, 1995 9:00 a.m. Public Hearing Room Guam Legislature, Agana

Bill No. 325: AN ACT TO AMEND CHAPTER 84 OF TITLE 10 GCA, TO ADD A SUBSECTION (C) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P) AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT.

NAME (please print)	ORGANIZATION	ORAL/WRITTEN	FOR/AGAINST
Lours A. Tedadas	GFO	Both	For
homas A. Tatadao	GFD	Both	For
			

Guam Telephone Authority

Post Office Box 9008 • Tamuning, Guam 96931 • Telephone: 646-1427/5527 • Fax: 649-GTA1 642 North Maine Drive, Tamuning, Guern 96911

February 20, 1992

Memorai um

To:

Acting Chairman, Board of Directors

From:

General Manager

Subject

Source of Funds for 911 Basic System

The s . . of funds has been identified for the procurement of the 911 hardware operations software. The source of funds are as follows:

> Executive Order 92-05 (copy attached) "DECLARING A PUBLIC SAFETY EMERGENCY AND AUTHORIZING USE OF OUTSTANDING APPROPRIATIONS FOR **AN EMERGENCY EXPENDITURE**"

> is executive order authorizes the Director of Bureau of Budget d Management Research to expend the amount of not more than 50,000.00 from outstanding fiscal year 1991 apppropriations within one General Fund for use by the Guam Telephone Authority to procure and install a 911 system.

Four hundred thousand dollars (\$400,000.00) in funds from the initial \$1.3M appropriated by P.L. 21-61 (for the continuance of the AMSS communications system lease and the procurement of 911 system) has been authorized for disencumbrance as instructed by Governor Ada to Department of Public Works. That money will be transferred to GTA by means of a work request.

I respectfully request your approval to procure the 911 system hardware and operating system software, inclusive of training, utilizing the appropriated funds is stated above.



Re: Source of funds for 911 System

Februa 20, 1992

Page 1

Please raticate your concurrence that the amounts and sources of these funds have been roperly identified.

Your te action on this matter is appreciated.

JAMES H. UNDERWOOD

CONCURRATE:

Board of Directors

Attac :

xc: P of Directors indicate orce Members
Ligate Counsel

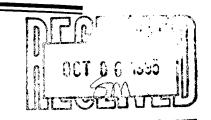
ler Man

. Kun | 1

Manager

Guam Health Planning and Development Agency

Ahensian Mamplanehan Salut yan Inadilanto 😑



October 6, 1995

GHPDA NO: 95-290

Senator Lou Leon Guerrero, RN, MPH Chairperson Committee on Health Welfare, and Senior Citizens Twenty-Third Guam Legislature 324 W. Soledad Avenue Agana, Guam 96910

BILL NO. 325; COMMENTS ON

Dear Senator:

Transmitted herewith and belatedly is our review and comments of Bill 325, relative to the transfer of responsibility for the emerging 911 Telephone Communications system. Though we weren't "asked" to testify nor submit written comments, we thought it prudent to submit a written comment belatedly due to the Agency being mentioned in the original chapter that's being amended (Section 49252.2).

GHPDA has always been the agency being more aware of the requirements to make the EMS work. Most recently our meeting with GFD resulted in GFD agreeing that GHPDA should develop the EMS plan (long term) as well as the implementation plan which monitors any progress. Right now, we feel that a full-time Administrator, as intended by law, is not in place. Instead, what DPH&SS has is an individual who occupies a different FTE and job description acting as the EMS Administrator. Also, there hasn't been a full fledge EMS plan (both long term and implementation) developed since 1978. Historically, GHPDA's predecessors CHP and Office of Health Planning & Resources Development did all the plan development. When GHPDA went solo, separated from DPH&SS, the EMS was neglected to the wayside with the implementors left on their own accord. suggest that GHPDA's Administrator be the full-time EMS Administrator responsible for all duties intended by the law. GHPDA, like its predecessors, is a natural for the job.

P.O. Box 2950 • Agana, Guam 96910 • Phone: (671) 477-3920/32 FAX: 477-3956

Page 2

Please call me if you wish to discuss this matter indepth. My numbers are 477-3924/32 and FAX is 477-3956.

JOSEPH D. MENDIOLA

Enclosures

cc: Committee Members (12)

BILL NO. 325

AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (C) OF SECTION 84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF SECTION 84102; TO ADD SECTION 84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT.

TESTIMONY

Madam Chairperson and Committee Members:

The Guam Health Planning and Development Agency (GHP&DA) acknowledges the legislative findings and intent of Bill 325. There is a need for an efficient and effective system to handle emergency medical and rescue situations as they occur. However, based on the history of Guam's Emergency Medical System, we should not be complacent with just the enactment of this Bill but be proactive in it's intent and implementation.

Since it's inception in 1973, as a federally funded program under the Office of Highway Safety, Department of Public Works, the Emergency Medical System's progress was sluggish with a lethargic approach by the Agencies responsible for setting it in motion. The first few years was dedicated to training and purchase of training aids, followed by the purchase of five ambulances in 1975 and three more ambulances in 1980. The Department of Public Health and Social Services became involved in the EMS development in 1975. An EMS Coordinator in DPH&SS, whose salary was funded by the OHS, evaluated the EMT-A training programs and was responsible for applying for funds to continue the training programs. Within this same period, the Office of Comprehensive Health Planning received a \$45,000 grant from the Department of Education and Welfare to develop a Comprehensive Emergency Medical Service plan which was completed in 1976. With the plan in place, 19 Legislators in the 14 Guam Legislature introduced Bill 64A which became Public Law 14-11 on April 5, 1977. The legislative intent or purpose of P.L. 14-11 was to,

"...promote the establishment and maintenance of an effective system of emergency medical services, including the necessary equipment, personnel and facilities to insure that emergency patients receive prompt and adequate medical care throughout the range of emergency conditions encountered."

Furthermore, as outlined in Section 49252.2(h)(4), the Department of Public Health and Social Services was given the duty and responsibility to

"Develop an effective emergency medical services communication system in cooperation with concerned public and private organizations and persons." This includes "plans for the establishment and implementation of the universal emergency telephone number '911' and criteria for the utilization of citizen-operated radios in alerting authorities about emergency situations."

With the enactment of P.L. 14-11, the wheels were set in motion in establishing Guam's Emergency Medical System. However, the wheels whirled in place without forward motion until one year (April 1978) after the enactment of the law when a permanent EMS Administrator was recruited. Furthermore, the law created the Guam Emergency Medical Services Commission in Section 49253, whose purpose in Section 49253.1, was to "...whenever possible, provide technical and advisory support to the Administrator in fulfilling his duties and responsibilities under this Article." It did not empowered the Commission to oversee the EMS program and did not allow the Commission to plan, develop, and implement programs to ensure an efficient and effective EMS program. Thus, the system went through a slow process of implementation. Similar to the actions in Bill 325, Section 49258 transferred all existing grants for planning and implementation of the EMSS and all equipment and staff funded by the grant to the EMS Administrator's office. But even with staff, equipment, and funding transfer, the EMSS planning and implementation process was still slow.

The appointment of a full-time administrator for the Office of Emergency Medical Services and the introduction of Bill 303 by Legislators T. S. Nelson and E. D. Ramsey, and which later became Public Law 17-78 on December 12, 1985 show significant strides in the implementation of the EMS. P.L. 17-78 established the Guam Fire Department as an agency independent of the Guam Police Department within the Executive Branch. Moreover, Section 72105 gave the power and responsibility to the Fire Department of maintaining an emergency medical and rescue services system. The maintenance and operation of equipment needed to convey and provide services to the acutely ill, injured, incapacitated or helpless and requires emergency care was tasked to the Guam Fire Department. However, plan development and implementation for the EMS was still neglected.

The Guam Health Plan - 1985 to 1990, developed by the Guam Health Planning and Development Agency and the Guam Health Coordinating Council, discussed the Guam's EMS capabilities and limitations for providing emergency medical care. The Plan mentioned "both the OEMS and Fire Department personnel are working together to develop a staffing pattern that separates EMT-As from firemen, and to allow for specialization in emergency medical training. Additionally, the Plan mentioned that the goals and objectives of the OEMS included the communication and transportation networks. However, the implementation portion of the plan by the Guam Health Planning and Development Agency was not monitored due to its dissolvement in 1987.

Since 1985, the Governor of Guam was involved with the island's emergency communications problems between emergency and rescue departments and the coordinated efforts between these departments and a private organization (Motorola) tasked to set up communications systems.

In November, 1991, Bill 603 introduced by all 21 Senators of the 21st Guam Legislature became Public Law 21-61. This Law appropriated \$1,343,160.00 from the General Fund to the Department of Public Works for the lease/purchase and installation of automatic multiple site selection trunked radio transmitters/repeaters at Mounts Sasalaguan, Alutom, Barrigada and Cabras Island and for the procurement of an emergency 911 communications system for all

public safety and emergency response agencies. It further mandated that the Department of Public Works coordinate the construction and implementation of the 911 system with the Guam Police Department, Guam Fire Department, Civil Defense, and Guam Telephone Authority. On December 26, 1991, the Department of Public Works issued purchase order in the amount of \$1,343,160.00 to Motorola to cover the lease purchase of AMSS radio communications equipment was part of the SMARTNET 800 MHz Radio System. However, this purchase order was questioned and on February 6, 1992, the Attorney General advises DPW to cancel and renegotiate with Motorola. The controversy for an emergency 911 system between the Government and Motorola continued through to the latter part of 1993. From this controversy, the 911 Task Force, organized on May 12, 1992, was formed to oversee the 911 system throughout its installation, implementation and training of 911 call takers. The Task Force recommended to the Governor that Civil Defense would be the overseer of an enhanced 911 system. But the drafted plan to budget, set procedures and training for 911 personnel was never finalized for implementation.

Bill 459, introduced by all 21 Senators of the 22nd Guam Legislature, was enacted into law on December 2, 1992 and became P.L. 22-52. This law was introduced due to the legislative findings that the Guam Fire Department's mission was hindered by the lack of proper vehicles, equipment and supplies. Therefore, through this law the Guam Fire Department's Capital Outlay Revolving Fund was created to "purchase essential emergency rescue and firefighting vehicles, and emergency life support and medical equipment." Regressing to the period 1975 to 1980, a total of eight (8) ambulances were purchase to service the community. As an observation at this point, the Guam Fire Department has a total of 12 ambulances of which only seven (7) are operational. There are proposals to purchase three (3) ambulances. However, the total number of ambulances needed to service the current island population and their strategic location around the island must be carefully considered.

As mentioned at the very beginning there is a need for an efficient and effective system to handle emergency medical and rescue situations as they occur. History shows complacency to Bill introductions, enactments of Bills into law, studies, and researches on Guam's emergency medical System.

EMT training for qualification and certification at Guam Community College must be planned, coordinated, implemented, and progress from First Responder and EMT-A to EMT-D, EMT-I, and EMT-P. Along with EMT training, call-takers/dispatchers for the 911 system must be trained, have the primary responsibility to receive and transmit calls and most importantly, must have the ability to prioritize the dispatching of emergency medical and rescue units. But this doesn't end with training for all the training given can not be effectively practiced or exercised without the right equipment and supplies. This is especially true when we view the communications link between the field operators, the dispatcher and the hospital as well as the rescue units. The efforts of the Guam Fire Department, Guam Police Department, and the Hospital must be coordinated and linked together.

The Guam Emergency Medical Services Commission should be empowered, via amendment to P.L. 14-11, to oversee the planning and implementation of the Emergency Medical Service Systems instead of its mandated role as a technical and advisory body. If it becomes a hindrance to the Administrator, then Section 49252.2 (b) must be applied. This Section allows the Administrator to,

"Coordinate with the Guam Health Planning and Development Agency and the Guam Health Coordinating Council on the development and implementation of a Territorial Program for the provision of emergency medical services."

Conducting research and studies and planning are not too difficult to accomplish. However, implementing corrective actions to resolve the deficiencies found during the research, studies, and plans are difficult but presents a challenge that must be met head on.

We must be proactive on the intent of this Bill and not let the historical background of the Emergency Medical Service System repeat itself. August 28,1995

Senator Mark C. Charfauros Chairman, Committee on Judiciary, Criminal Justice and Environmental Affairs Twenty-Third Guam Legislature Ada's Commercial and Professional Center 138 East Marine Drive, Suite 101C-Annex Agana, Guam 96910

Subject: Bill 325

Hafa Adai and Good Morning Mr. Chairman, I am Fire Captain Thomas Tedtaotao and I am the Officer in Charge of the Communication Section of the Guam Fire Department.

With me this morning are Fire fighter's assigned to the Communication Section of the Fire Department which consist of the Fire Dispatch and E911 Section.

We would like to thank this committee for giving us the opportunity to present our testimony on Bill 325.

The purpose of our testimony is to address issues concerning E911 operations to ensure a smooth transition in order to provide our island community with expedient and direct access to agencies with the intent of reducing the response time to situations requiring law enforcement, fire, medical, rescue, and other emergency services.

The Proposal to designate the Guam Fire Department as the lead agency responsible for the E911 Telephone Communications System should be further evaluated before this bill is passed into law due to the following reasons:

Reason number 1:

1. Positions for staffing E911 have not been established to include an organizational overlay within the Guam Fire Department. With the current reduction of the GFD force due to retirees, there is not enough personnel currently employed and and available to staff the E911 operations without jeopardizing the mission of another bureau. To do so would be compromising Section 2; Lines 52-55 of Bill 325. A solution would be to create these positions and fill them with trained civilians rather than with uniform personnel.

Reason number 2:

2. Currently, the department lacks the technical expertise necessary for maintenance and repair of the electronic telecommunication system. By identifying a source for maintenance and repair or identifying funds to procure a maintenance and repair contract would remedy the issue.

Reason number 3:

3. Presently, uniformed personnel from the Fire and Police Departments are assigned as E911 operators. This was supposed to be a temporary assignment, however, some personnel have been assigned to E911 for over three (3) years. At one time EMT 911 call takers were allowed to give emergency instructions, over the phone, for life threatening emergencies prior to the arrival of trained EMT's. Whether or not E911 is staffed with civilians or uniformed personnel, there must be some type of incentive for them to continue paying for their recertification out of their pockets.

Presently, the Communication Section of the Guam Fire Department is situated within the scope of the Fire Suppression Bureau. With the proposed bill we recommend that a Communication Bureau be established and fall directly under the authority of the Deputy Fire Chief.

A decision to transfer the responsibility of the E911 system to the Guam Fire Department would justify removing the Communication Section from the Fire Suppression Bureau and creating a Communications Bureau.

We support the proposal to designate the Guam Fire Department as the administrator responsible for the E911 System. Further more we look forward to welcoming them as a new member in the fire department family.

Si Yuus Ma'ase...

(Q & A)

Testimony of Gil P. Reyes Acting Fire Chief Guam Fire Department before the Committee on Judiciary & Criminal Justice

23rd Guam Legislature, Agana, Guam August 31, 1995

HONORABLE CHAIRPERSON, SENATOR MARK C. CHARFAUROS AND DISTINGUISHED MEMBERS OF THIS COMMITTEE:

My name is Gil P. Reyes, Acting Fire Chief of the Guam Fire Department. I am happy to appear before this Committee to present testimony on BILL #325 for the Guam Fire Department to assume responsibility for the operation of the Emergency 911 System.

The Guam Fire Department is in favor of assuming responsibility for the operation of the Emergency 911 System. Currently, we have numerous personnel who have worked on the equipment and know and understand the functions of the system.

As an emergency response department, we know the value of an effective 911 system. My staff and I feel that the Guam Fire Department has the management experience to effectively run the system to provide quality service to the community.

The bulk of the recommended certification to be an effective 911 Calltaker is in Emergency Medical Dispatcher training, a 40 hour course on giving pre-arrival care for medical emergencies. Uniform department personnel are at an advantage because of their emergency medical

technician background. However, it is not my intention that the 911 center be operated by uniform personnel. I would like to see that the center is operated by civilian personnel who are trained and dedicated Calltakers.

To effectively run our department functions, especially in the field of medical emergencies, we must look at a cooperative effort from the 911 system. Having control of the 911 center will be beneficial for the Emergency Medical System since we can update the protocols of the Calltakers to coincide with changes in the Emergency Medical Technician's protocols as well as establish and enhance contingencies relative to the Emergency Medical System and its functions for efficient and effective community service.

Once again, we are in favor of Bill 809 and are here to show our support for its passage.

*						
•	BUREA OF E	FISCAL BUDGET AND M		RESEARCH	SEP 2 0 199	ō
Bill No.	325			Date Re	ceived:	08/29/95
Amendatory Bill:	<u>res</u>			Date Re	viewed:	09/08/95
Department/Agency Affe Department/Agency Hea Total FY Appropriation to	d:	Guam Fire Depa Gil P. Reyes, Ac \$17,499,795.00				
ADD §84117 E AGENCY FOR POSITIONS, F CONTINUED (ACT TO AMEND C (C) OF §84101; TO ESTABLISHING AND THE EMERGENCY PERSONNEL, PROG OPERATION OF THE DEFENSE TO THE G	O ADD SUBSECT O DESIGNATING 1911 TELEPHON GRAM, PROPERT E EMERGENCY	IONS (M), (N), THE GUAM FII E COMMUNICA Y AND APPRO 911 TELEPHOI	(O), (P), AND RE DEPARTME ATIONS SYSTE PRIATIONS PE	(Q) OF \$8410 ENT AS THE L EMS; TO TRAI ERTAINING TO	2; TO EAD NSFER) THE
	nends Chapter 84 to p) and (q) of §8410			tion (c) of §84	101; Adds Su	bsections
Bill's Impact on Present	Program Funding:		/			
Increase X	Decrease		Reallocation		No Change	
Bill is for: Operations:	X	Capital Im	provement:		Other:	
		FINANCIAL/PF	OGRAM IMPA	СТ		
ESTIMATED S Program Cate	SINGLE-YEAR FUN	D REQUIREMEN General Fund	TS (Per Bill) OTHER	TOTAL		
Public Safety	9	\$1,281,834		\$1,281,834		
	TIMATED MINTL V	CAD FUND DEO	UIDEMENTO /	Description		
FUND	TIMATED MULTI-Y	2nd	3rd	Per Bill) 4th	5th	Total
GENERAL FUND OTHER	\$1,281,834	\$1,221,836	\$1,221,836	\$1,221,836	\$1,221,836	\$6,169,178
TOTAL	\$1,281,834	\$1,221,836	\$1,221,836	\$1,221,836	\$1,221,836	\$6,169 <u>,</u> 178
FUNDS ADEQUATE TO	COVER INTENT OF	THE BILL?	No funds appr	opriated.		
IF NO, ADDITIONAL AMO	OUNT REQUIRED:		\$1,281,834			
AGENCY/PERSON/DATE	CONTACTED:	Guam Fire Depa	rtment / Jennif	er B. Reyes, A	SO / Septemb	oer 8, 1995
ES	TIMATED POTENTI	AL MULTI-YEA	REVENUES	(Per Bill)		
FUND	1st	2nd	3rd	4th	5th	Total
GENERAL FUND	. 1/	1/	1/	1/	1/	1/

DATE:

DATE:

TOTAL

FOOTNOTE: 1/ See Attached.

Joseph E. Rivera, Acting

ANALYST:

DIRECTOR:

*il Bill No. 325 amends Chapter 84 to Titon, GCA and adds various sections which we tablish and designate the Guam Fire Department as the lead agency for the Emergency 911 Telephone Communications System. The bill also provides for the transfer of positions, personnel, program and property and appropriations pertaining to the continued operation of the Emergency 911 Telephone Communications System from Civil Defense to the Guam Fire Department.

According to information from the Guam Fire Department, the following is the Budget Proposal for the E911 Operations and requirement in order to effectively run the E911 system and to provide quality service to the community.

GFD E911 OPERATIONS - BUDGET PROPOSAL

Personnel Services - \$744,361.00

Proposed	Proposed	Proposed	No. of	Total	Retirement	Life	Health	Dental	Total	Total
Position Title	Pay Grade	Salary	FTEs	Salaries	(x .19675)	(x \$115)	(x \$1721)	(x \$298)	Benefits	Personnel
* EMD I	J-1	\$22,942	9	\$206,478	\$40,625	\$1,035	\$15,489	\$2,682	\$59,831	\$266,309
* EMD II	K-1	\$24,656	6	\$147,936	\$29,106	\$690	\$10,326	\$1,788	\$41,910	\$189,846
* EMD III	L-1	\$26,520	3	\$79,560	\$15,653	\$345	\$5,163	\$894	\$22,055	\$101,615
* EMD Supvr.	M — 1	\$28,678	3	\$86,034	\$16,927	\$345	\$5,163	\$894	\$23,329	\$109,363
Subtotal			21	\$520,008	\$102,312	\$2,415	\$36,141	\$6,258	\$147,126	\$667,134
Night Differential I	Pay			\$64,531	\$12,696				\$12,696	\$77,227
Grand Total - Pe	rsonnel			\$584,539	\$115,008	\$2,415	<u>\$36,141</u>	<u>\$6,258</u>	\$159,822	\$744,361

^{*} Emergency Medical Dispatchers

The Guam Fire Department is currently authorized thirteen (13) Fire Dispatchers and two (2) Dispatch Supervisors for FY1995/1996. However, these positions were not funded in FY1995 and are not funded for FY1996. Six (6) additional positions are requested to allow the department to man the E911 Communications System on a three (3) Shift operation.

Contractual Services - \$273,313.00

1) Annual Maintenance Cost for all E911 Equipments	\$213,313
 Consultant Services for an E911 Professional Coordinator to review, assess and recommend existing E911 System 	
requirements.	\$50,000
3) Staff Training of present E911 System with E911 personnel.	\$10,000
Total Contractual Services -	<u>\$273,313</u>
Supplies and Materials — \$10,000.00	
Purchase of regular office supplies and materials for staff.	\$10,000

Capital Outlay - \$60,000

1) Uniterrupted Power System (UPS) for the continued operation of the E991 System during Typhoons and Power outages.

\$60,000

The Guam Fire Department will assume the transfer of equipments and properties of the present E911 System. The Guam Fire Department would wait for the assessment of the E911 Professional Coordinators recommen—dation on the E911 System equipment and capital outlay requirements.

Total Request for Operations - \$1,281,834

The Guam Fire Department has been informed that there are various outstanding obligations of the present E911 System to the Guam Telephone Authority which also must be liquidated before the transfer to the Guam Fire Department. The total outstanding balance is \$194,160 and is for the following:

1) Procurement/Installation Cost of the E911 System
2) Reimbursement from GovGuam agencies to GTA
3) Reimbursement from Public Works to GTA
(\$72,357)
(\$442,000)

Total Outstanding Obligations – \$194,160

Total Outstanding Obligations - \$194,160.00

GRAND TOTAL OPERATIONS / PAYMENT OF OBLIGATIONS - \$1,475,994

As such, the above Grand Total of \$1,475,994 represents the estimated Single-Year Fund Requirement. The Multi-Year Fund Requirements eliminating the capital outlay purchase is estimated at \$6,169,178 for five (5) years.

Bill 325 does not mention a specific Fund Source which will cover the cost of the continued operations of the E911 Operations under the Guam Fire Department. It is the assumption of the Bureau that the Fund Source though not specified will be the General Fund of the Government of Guam.

Section 3(h) of Bill 325 provides that the Guam Fire Department may authorize a "911" fee to be paid by local telephone exchange subscribers and proceeds from the "911" fee shall be used specifically for emergency "911" expenditures. As such, there are potential multi-year revenues to be generated. However, this estimate is undetermined at this time as the Guam Fire Department must review, assess and determine the appropriate fee amount to charge subscribers.



CIVIL DEFENSE/GUAM EMERGENCY SERVICES OFFICE E911 SYSTEM BUDGET PROPOSAL

CIVIL DEFENSE/GUAM EMERGENCY SERVICES OFFICE E911 SYSTEM OPERATIONS IMPACT STATEMENT

By virtue of an official memorandum dated May 21, 1992, the Civil Defense/Guam Emergency Services Office (CD/GESO) was delegated the task to oversee the administration of the E911 System. This responsibility focused primarily on direction and control with the absence to funding support.

Currently, operators for the E911 System are uniformed, police and fire personnel who have been detailed to work at the Emergency Operating Center (EOC), in the interim, pending recruitment of permanent civilian call takers.

Should Civil Defense/GESO be mandated to wholly control the E911 System and incorporate it as part of its lawful responsibility, then funding for manpower and resource requirements will be needed.

In our budget proposal for the E911 System operations, the single item to receive the bulk of funding will be Personnel Services. As such, funds will be needed to support salaries and benefits for twenty-three (23) full-time employees comprising of eighteen (18) Call Takers, four (4) Shift Supervisors and one (1) E911 System Coordinator. The total projected costs for Personnel requirements is \$618,625.

The next funding priority is for telephone services which in essence is the "heart" of the E911 System. Annual telephone charges to the system are projected to be approximately \$10,800.

Finally, \$2,000 will be needed to cover costs of essential office supplies for one (1) year.

With the present financial crisis facing our government, we are cognizant of the burden this budget request will impose on the General Fund. To alleviate further financial hardship, the Governor is planning to submit a request to the Public Utilities Commission that will, if implemented, generate the necessary revenue to support the E911 System operations.

The Governor's Plan proposes to assess a fee of \$1.00 on each telephone subscriber serviced by the Guam Telephone Authority (GTA). This charge will be incorporated into each subscriber's monthly telephone billing. To illustrate further the following computation is provided:

65,000 subscribers x \$1.00 (E911 service fee) = \$65,000

 $$65,000 \times 12 \text{ months} = \frac{$780,000}{}$ (revenue generated in one year)

The Banco

Therefore, the total revenue to be realized is more than sufficient to cover the annual operational costs of the E911 System and provide continuity of this much needed and proven service.



DEPARTMENT/AGENCY

CIVIL DEFENSE/GUAM EMERGENCY SERVICES OFFICE

DIVISION

E911 SYSTEM

SECTION					
		В	C GOVERNOR'S		E (C+D)
OBJECT CLASSIFICATION	1994 ACTUAL EXPEND	1995 AUTH	FY 1996 GEN. FUND REQUEST	FY 1996 FED/OTHER REQUEST	FY 1996 TOTAL REQUEST
110 PERSONNEL SERVICES		-			
111 Regular Salary (Auth, FTEs)					
New Salary (New FTEs)			\$426,004	_	\$426,004
Increment			-0-		-0-
Night/Other Diff.			59.716		59,716
112 OVERTIME			-0-		-0-
113 BENEFITS				-	
Retirement			83,823	-	83,823
Social Security		 			-0-
Life insurance		 	2.645		2,645
Hospital Insurance			39.583		39,583
Dental Insurance		 	6,854		6,854
TOTAL SALARIES & BENEFITS		 	\$618,625	<u>-</u>	\$618,625
220 TRAVEL & TRANS. Local Mileage Reimb.					
Off-Island Travel					
TOTAL TRAVEL & TRANS.					
230 CONTRACTUAL SVCS.					
See Appendix for details					
TOTAL CONTRACTUAL SVCS.					İ
233 OFFICE SPACE RENTAL					
TOTAL OFFICE SPACE RENTAL					
240 SUPPLIES & MATERIALS					
See Appendix for Details			\$ 2,000	_	\$ 2,000
TOTAL SUPPLIES & MATERIALS			\$ 2,000	-	\$ 2,000
250 EQUIPMENT					
See Appendix for Details					
TOTAL EQUIPMENT					
290 MISCELLANEOUS					
See Appendix for Details					
TOTAL MISCELLANEOUS					
360 UTILITIES					
361 Power			-	-	
362 Water/Sewer			-	-	
363 Telephone			\$ 10,800	_	\$ 10,800
384 Toll Call				_	
TOTAL UTILITIES			\$ 10.800	_	\$ 10,800
450 CAPITAL OUTLAY					
See Appendix for Details					
TOTAL CAPITAL OUTLAY					
TOTAL APPROPRIATION			¢631_625		\$631,425
UNCLASSIFIED			-0-	_	-0-
CLASSIFIED			23	_	23
TOTAL NO. OF EMPLOYEES		1	23	-	23

POSITIONS—Filled/Vacant/New	1	1	0/0	123	1	1	1	,

1/ SPECIFY FUNDING SOURCE(S)

APPENDIX				BBMR FO
EFEMENT/AGENCY	CIVIL DEFENSE/GUAM	RGENCY SERVICES	OFFICE	·
MISION				
ECTION	E911 SYSTEM		· · · · · · · · · · · · · · · · · · ·	
30 CONTRACTUAL SERV	ICE8	QUANTITY	UNIT	TOTAL
######################################				
•				
				
OTAL CONTRACTUAL	SERVICES			
40 SUPPLIES & MATE				
	supplies include pens ds, computer paper, pl			
	and printer ribbons.	lococopy Ing		\$2,000
				
OTAL SUPPLIES & MAT	TERIALS			\$2,000
50 EQUIPMENT				
<u> </u>				
OTAL FOLIDIENT				
OTAL EQUIPMENT				
90 MISCELLANEOUS				
				
				
OTAL MISCELLANEOU	8			
ISO CAPITAL OUTLAY				
-				
TOTAL CAPITAL OUTLA	Y			

PROPOSED
STAFFING PATTERN
FY 19

GENCY/DEPARTMENT: CIVIL DEFENSE/GUAN EMERGENCY SERVICES OFFICE IVISION:
EGII SYSTEM

E911 SYSTEM

Position Number

Page 1 of 1 BBMR F-13

ı	- 1	1		- 1		1	1	1	1						-						
GRAND TOTAL								Eyll System Coordinator		TOTAL		outr turet baby.	E911 Call Taker Sunv		TOTAL		E911 Call Taker		•		POSITION TITLE
								NEW				NDW	NEU				NEW	c	,	Indicate Vacant Position	Name of Investment
								×				B	:				PE)	0	7	Step OHery Plan)	Grade
\$426,004								\$ 28,678		\$ 79,896	x 4	\$ 19,9/4	- 1		\$317,430	x18	\$ 17,635	m		Anrum	Salary
																	1			(1) Amou	incre
							***										ı	"		Amount (2)	ment
\$83,823 \$2,645								\$ 5,643		\$15,720	x4	\$ 3,930			\$62,460 \$2.070	×18	\$ 3,470	6		P	
LI								\$ 115		\$ 460	×4	\$ 115		1 = 3 0 7 0	\$2.070	×18	\$ 115	I		F	BENEF
\$39,583 \$6,854			,					\$ 1,721		\$ 6,884 \$1,192	x4	\$ 1,721		130,00	\$30.978 \$5.364	x18	\$ 1,721	-		Hosp.	118
\$6,854								\$ 298		\$1,192	x4	298			5.364	x18	298	ن		Dental	
\$132,905								\$ 7,777		\$ 24,256	4×	\$ 6,064			\$100.872	x18	\$ 5,604	*	(G+H+I+J)	Total Benefits	
\$558,909								\$ 36,455		\$104,152	×4	\$ 26,038	1		\$418.302	x18	\$ 23,239	٦	(E+F+K)	Total	

Typety-Third Guam egislature

Committee on Health, Welfare & Senior Citizens

Notice of Public Hearing

Notice is hereby given that a Public Hearing will be conducted on the following items on

THURSDAY, AUGUST 31, 1995

from 9 a.m. Jointly With Committee on Judiciary, Criminal Justice . & Environmental Affairs BIII 325, AN ACT TO AMEND CHAPTER 84 OF TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (C) OF §84101; TO ADD SUB-SECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTAB-LISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELE-PHONE COMMUNICA-TIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PRO-GRAM, PROPERTY AND APPROPRIATIONS PER-TAINING TO THE CON-TINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNI-CATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPART-

from 2 p.m.

BIII 246, AN ACT TO
PROTECT THE FISCAL
INTEGRITY OF GUAM'S
WELFARE SYSTEM AND
REDUCETHE IMPACT OF
THE COMPACTS OF
FREE ASSOCIATION
UPON THE PEOPLE OF
GUAM BY RESTRICTING
ELIGIBILITY FOR WELFARE PROGRAMS IN
GUAM TO UNITED
STATES CITIZENS AND
PERMANENT RESIDENT
ALIENS.

MENT.

All interested persons are notified to submit testimony.

Senator Lou Leon Guerrero, RN,MPH Chairperson

Committee on Health, Welfare & Senior Citizens 472-3543/4/5

Fax: 472-3832 louig@kuentos.guam.net



CIVIL DEFENSE/GUAM EMERGENCY SERVICES OFFICE E911 SYSTEM BUDGET PROPOSAL

CIVIL DEFENSE/GUAM EMERGENCY SERVICES OFFICE E911 SYSTEM OPERATIONS IMPACT STATEMENT

a. e.

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Therefore, the total revenue to be realized is more than sufficient to cover the annual operational costs of the E911 System and provide continuity of this much needed and proven service

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GENERAL FUND/FEDERAL MATCHING/OTHER

DEPARTMENT/AGENCY	CIVIL DEFENSE/GUAM EMERGENCY SERVICES OFFICE
DIVISION	
SECTION	E911 SYSTEM

SECTION	E911 SYSTEM				
	A	В	С	D	E
	••		GOVERNOR'S		(C+D)
	1994	1	FY 1996	FY 1996	FY 1996
OBJECT CLASSIFICATION	ACTUAL	1995	GEN. FUND	FED/OTHER	TOTAL
	EXPEND	AUTH	REQUEST	REQUEST	REQUEST
110 PERSONNEL SERVICES					
111 Regular Salary (Auth. FTEs)					
New Salary (New FTEs)			\$426,004	_	\$426,004
Increment			-0-	-	-0-
Night/Other Diff.			59,716	_	59,716
112 OVERTIME			-0-	_	-0-
113 BENEFITS				_	_
Retirement			83,823		83,823
Social Security			-0-		-0-
Life insurance		<u> </u>	2.645	<u> </u>	2,645
Hospital Insurance			39,583		39,583
Dental Insurance			6,854	-	6,854
TOTAL SALARIES & BENEFITS			\$618,625		\$618,625
220 TRAVEL & TRANS.				ļ	
Local Mileage Reimb.	<u> </u>			<u> </u>	
Off-Island Travel		 		 	
TOTAL TRAVEL & TRANS.					
230 CONTRACTUAL SVCS.					
See Appendix for details					
TOTAL CONTRACTUAL SVCS.					
233 OFFICE SPACE RENTAL					
TOTAL OFFICE SPACE RENTAL					
240 SUPPLIES & MATERIALS					
See Appendix for Details			\$ 2,000	-	\$ 2,000
TOTAL SUPPLIES & MATERIALS			\$ 2,000	_	\$ 2,000
250 EQUIPMENT					
See Appendix for Details					
TOTAL EQUIPMENT					
		<u> </u>			
290 MISCELLANEOUS					
See Appendix for Details				·	·
TOTAL MISCELLANEOUS					†
				 	
360 UTILITIES			_	_	_
361 Power		 			
362 Water/Sewer		 		 	
363 Telephone	<u> </u>	 	\$ 10,800		\$ 10,800
364 Toll Call		 	Ψ 10,000	<u> </u>	- 10,800
TOTAL UTILITIES		 	4 10 000	1	·
TOTAL OTTERILO		 	\$ 10.800	 =	\$ 10,800
450 CAPITAL OUTLAY			 		
See Appendix for Details					
TOTAL CAPITAL OUTLAY		 			
TOTAL ON TIAL OUTLAT	 	 			
TOTAL APPROPRIATION	 	 	1.22.		
TOTAL APPROPRIATION		<u> </u>	\$631,425	 	\$631,425
LINGI ASSIEIED		 			
UNCLASSIFIED		 	-0-		-0-
CLASSIFIED		 	23	_	23
TOTAL NO. OF EMPLOYEES			23	_	23

POSITIONS-Filled/Vacant/New	 0/0	123	 1	 1

1/ SPECIFY FUNDING SOURCE(S)

APPENDIX				BBMR For
DEPARTMENT/AGENCY	CIVIL DEFENSE/	GUAM EMERGENCY SERVICES	OFFICE	
DIVISION	·			
SECTION	E911 SYSTEM			
230 CONTRACTUAL SERV	VICES .	QUANTITY	UNIT	TOTAL
,				

TOTAL CONTRACTUAL	SERVICES			
240 SUPPLIES & MATE	RIALS - e supplies include	e nens. nencils.		
	ads, computer pape			
paper	and printer ribbo	ons.		\$2,000
				· · · · · · · · · · · · · · · · · · ·
TOTAL SUPPLIES & MA	TERIALS			\$2,000
250 EQUIPMENT				
250 EQUIPMENT				
<u> </u>				

TOTAL EQUIPMENT				
290 MISCELLANEOUS				
			· · · · · · · · · · · · · · · · · · ·	
TOTAL MISCELLANEOU	JS			
450 CAPITAL OUTLAY				

	,			
TOTAL CADITAL OUTL	AV			

PROPOSED
STAFFING PATTERN
FY 19

GENCY/DEPARTMENT: CIVIL DEPENSE/GUAM EMERGENCY SERVICES OFFICE IVISION:
ECTION: E911 SYSTEM

E911 SYSTEM

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														>	Number	Position
GRAND TOTAL						E911 System Coordinator	TOTAL		E911 Call Taker Supv.		TOTAL		E911 Call Taker	•	1	POSITION TITLE
				,		NEW '			NEW				NEW	C	Indicate Vacant Position	Name of incumbent
						X			Н				125	D	Step (Hay Plan)	end
\$426,004						\$ 28,678	\$ 79,896	. x4	\$ 19,974		\$317,430	x18	\$ 17,635	E	>	Salary
													1	TI	(1)	3
\$83,823 \$2,645						\$ 5,643	\$15,720	×4	\$ 3,930		\$62,460	×18	\$ 3,470	G	Ŗ	
\$2,645						\$ 115	\$ 460	x 4	\$ 115		\$2,070	x18	\$ 115	I	E	BENEF TS
\$39,583 \$6,854						\$ 1,721	\$ 6,884	x4	\$ 1,721		\$30,978	x18	\$ 1,721		Hog p	TS
6,854						\$ 298	\$1,192	x4	298		\$5,364	×18	298	د	Dental	
\$132,905						\$ 7,777	\$ 24,256	x4	\$ 6,064	2	\$100,872	x18	\$ 5,604	*	Benefits (G+H+I+J)	
\$558,909						\$.36,455	\$104,152	x 4	\$ 26,038		\$418,302	x18	\$ 23,239	F	Total (E+F+N)	1

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insertion order - Charge to P.O.

ad size: $\frac{7 \times 13(i4)^n}{6hary}$ Insertion dates: $\frac{8}{28}$ Wed $\frac{8}{30}$ Cost of ad $\frac{39.68}{9}$ Received by: $\frac{39.68}{9}$

Twenty-Third am Legislature

Committee on Health, Welfare & Senior Citizens

Notice of Public Hearing

Notice is hereby given that a Public Hearing will be conducted on the following items on

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from 2 p.m.
BIII 246, AN ACT TO
PROTECT THE FISCAL
INTEGRITY OF GUAM'S
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REDUCETHE IMPACTOF
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FREE ASSOCIATION
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PERMANENT RESIDENT
ALIENS.

All interested persons are notified to submit testimony.

Senator Lou Leon Guerrero, RN, MPH Chairperson Committee on Health,

Welfare & Senior Citizens

472-3543/4/5 Fax: 472-3832

loulg@kuentos.guam.net



AUG 03 1995

TWENTY-THIRD GUAM LEGISLATURE 1995 Regular Session

Bill No. 325 (19)

L. Leon Guerrero
M. C. Charfauro
v. c. Pangelinan

AN ACT TO AMEND CHAPTER 84 TO TITLE 10 GUAM CODE ANNOTATED, TO ADD A SUBSECTION (C) OF §84101; TO ADD SUBSECTIONS (M), (N), (O), (P), AND (Q) OF §84102; TO ADD §84117 ESTABLISHING AND DESIGNATING THE GUAM FIRE DEPARTMENT AS THE LEAD AGENCY FOR THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM; TO TRANSFER POSITIONS, PERSONNEL, PROGRAM, PROPERTY AND APPROPRIATIONS PERTAINING TO THE CONTINUED OPERATION OF THE EMERGENCY 911 TELEPHONE COMMUNICATIONS SYSTEM FROM CIVIL DEFENSE TO THE GUAM FIRE DEPARTMENT.

BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM:

- 2 Section 1. A new subsection (c) of §84101 of Title 10 Guam Code
- 3 Annotated, is hereby added to read:

1

- 4 "(c) It is the intent of the Legislature to assure the island community
- 5 that prompt, efficient and effective emergency medical services will be
- 6 provided as mandated by PL17-78 §72105 which states that the Guam Fire
- 7 Department shall have the power and responsibility of maintaining an
- 8 emergency medical and rescue services system. Therefore, the legislature
- 9 supports the Guam Fire Department in its role as the designated central
- 10 agency for the overall operation of the island's emergency medical services
- 11 system. Furthermore, the Legislature finds that in order for the Guam Fire
- 1 2 Department to provide prompt, efficient and effective quality emergency
- 13 medical care, effective and expedient communication between prehospital
- 14 care providers and hospitals or urgent care centers and the safe handling and

transportation of the sick and injured are key elements of an emergency 1 5 16 medical services system." 17 **Section 2.** The following new subsections (m), (n), (o), (p), and (q), are 18 hereby added to §84102, to read: 19 (m) "Emergency" means any actual or self-perceived event which 20 threatens life, limb, or well-being of an individual in such a manner that a 2 1 need for immediate medical care is needed. 22 (n) "Emergency Medical Services (EMS) System" means a collective 23 system which provides the coordination and arrangement of personnel, 24 facilities, regulations, and equipment for the expedient delivery of efficient 25 and effective quality emergency medical care. 26 (o) "EMS Medical Director" means a licensed physician who directs and 27 supervises the emergency medical services provided by the basic and the 28 advanced emergency medical techinicians. 29 (p) "Commercial Ambulance Service" means an ambulance service 30 which primarily operates for profit. (q) "Protocol" means the written statements, representing a consensus 3 1 of the EMS Medical Director and EMS Administrator, specifying the 3 2 33 conditions under which some form of emergency medical care is to be give by 34 emergency medical services personnel. 35 **Section 3.** A new §84118 of Title 10 Guam Code Annotated is hereby 36 added to read: 37 (a) Short Title. This section shall be known and cited as the "Guam 38 Emergency 911 Telephone Communications System" Act. 39 (b) Legislative Intent. The Legislature finds that there is no single 40 governmental agency designated with the authority to establish, administer, 41 and maintain the existing emergency "911" telephone communication system 42 that is presently stationed at Civil Defense. It is the intent of the Legislature 43 to transfer all programs, positions and personnel, property, and 44 appropriations which are currently under the Direction of Civil Defense to 45 the Guam Fire Department. The Legislature finds that the emergency "911" system has not been effectively and efficiently operational due to lack of 46 47 personnel, funding, supplies and equipment, and above all, coordinated 48 efforts. The Legislature finds that a full-time EMS Administrator, 49 administrative support staff, a part-time EMS Medical Director and funding 50 for personnel, training, and communications equipment are critically needed 51 in order to establish a full fledged Emergency "911" telephone communication system. which will provide the citizens of Guam with rapid 52 53 and direct access to agencies with the intent of reducing the response time to 54 situations requiring law enforcement, fire, medical, rescue, and other 5 5 emergency services. 56 The Legislature further finds that Public Law 21-61 appropriated a 57 portion of \$1,343,160.00 to the Department of Public Works for the 58 procurement of an emergency "911" communications system for all public 59 safety and emergency response agencies. In 1992, under the former Governor 60 Joseph Ada's administration, a memorandum was executed by the Governor 61 for Civil Defense to oversee the then newly installed emergency "911" system. 62 This directive was to provide administrative supervision for the 63 uniformed operators assigned from the Guam Police and the Guam Fire 64 Department. The assignment of the police and fire personnel was supposedly 65 a temporary agreement until training and recruitment of permanent civilian 66 operators was completed. As of this date, no formal training has been made 67 to handle the emergency 911 calls. Police Officers and GFD firefighter 68 personnel continue to be temporarily assigned as emergency 911 operators on

69 a rotational basis. The Legislature finds that there is a critical need for unified 70 direction and administration to resolve the current fragmented, referral type 71 service, for training of the Emergency 911 calltakers with EMT background, 72 and a need for funding to include training, additional personnel, and 73 additional emergency 911 communications equipment. 74 (c) **Designation of the Guam Fire Department.** The Legislature finds 75 that the Guam Fire Department is the agency best suited to administer a full-76 fledged operational emergency 911 telephone communication system in the shortest time possible. The Legislature therefore establishes and designates 77 78 the Guam Fire Department as the lead agency with the authority and 79 responsibilty to administer and operate the emergency 911 telephone 80 communication system. 8 1 (d) Transfer of Emergency 911 Telephone Communications System. 82 All positions, personnel, programs, properties, equipment, supplies, records, 83 files, books, federal funds and grants, and appropriations be transferred to the 84 Guam Fire Department. 8 5 (e) Effective Date. All transfers shall be in effect 90 days after the 86 enactment of this act. 87 (f) "Emergency 911 Telephone Communications System" means the 88 telephone communications system specifically designated for handling the 89 emergency medical and rescue telephone communications needs of Guam. 90 (g) "Emergency 911 Telephone Dispatcher" is a trained and certified 91 EMT whose primary responsibility is to receive, prioritize and dispatch 92 emergency medical and rescue telephone calls. 93 (h) "911" Fee. The Guam Fire Department may authorize a "911" fee to 94 be paid by the local telephone exchange subscribers. Proceeds from the "911" fee shall be used specifically for emergency "911" expenditures. 95

96 (i) **False "911" Calls.** Whoever accesses the number "911" for the 97 purpose of making a false alarm or complaint or reporting false information which could result in the emergency response of any safety, medical, fire, 99 rescue, and other emergency services is guilty of a misdemeanor of the first degree, punishable as provided in §1.18 and §1.19 of Chapter 1 Title 9 Guam 101 Code Annotated.